



**Better  
Streets  
for Buses**



**CDOT**  
Chicago Department  
of Transportation



## Better Streets for Buses Plan

**Chicago's public bus service provides an essential travel mode that is affordable, accessible and reaches all neighborhoods throughout the entire city.**

**But unfortunately, bus travel can be impacted by traffic delays, making some trips slow and inconvenient, and causing gaps between buses.**

### Chicago's bus riders deserve better.

This is why the Chicago Transit Authority (CTA) and the Chicago Department of Transportation (CDOT) are developing the **Better Streets for Buses Plan**.

Every year, the CTA system supplies hundreds of millions of rides, **providing vital connections to Chicagoans of all income levels**. During the COVID-19 crisis, CTA buses have continued to provide hundreds of thousands of rides each day, including trips for essential workers and those without other options to reach workplaces, grocery stores or medical appointments. **Bus service is a critical tool for providing equitable access to resources and opportunities in Chicago.**

In collaboration with Chicago residents, CTA and CDOT will identify priority corridors to improve for buses and develop a toolbox of street treatments to streamline bus movement and improve the bus passenger experience.

The toolbox will include ideas like enhanced traffic signals, better bus stops, dedicated bus lanes and more. The plan will not assign specific treatments to the corridors, but it will guide future improvements citywide.

**When Streets Work  
Better for Buses, Buses  
Work Better for People.**

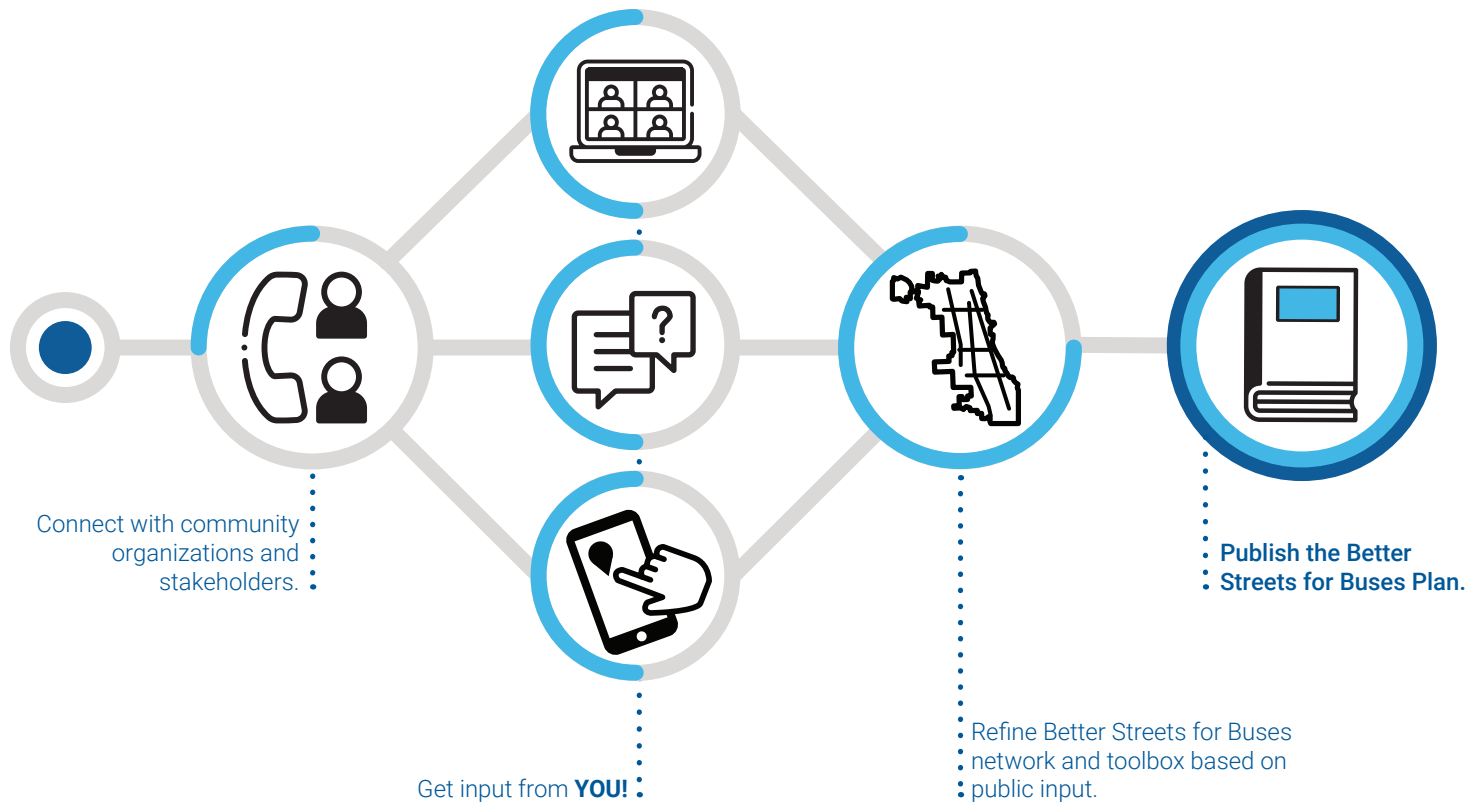
### Plan Goals ★

- Prioritize **bus performance** and **access to transit** for people and in places with the highest needs.
- Improve the **bus experience** for current riders and make it more attractive to prospective bus riders.
- Establish a **citywide framework** that guides how CTA and CDOT utilize infrastructure to achieve faster and more reliable bus service, improved access to bus stops, and better bus stops.

### Plan Components ★

- Robust **community outreach** to guide the plan and improvements.
- Citywide **network of corridors** for prioritizing future street treatments.
- **Toolbox of street treatments** to consider as solutions for reducing bus travel times and improving bus passenger experience.

# Plan Process



## Get Involved!

Your participation and feedback are key to the development of the Better Streets for Buses Plan. Here are the ways you can get involved.

- ☐ Check out the interactive project website: [betterstreetsforbuses.com](https://betterstreetsforbuses.com)
  - ☐ Stay connected! Sign up for email updates.
  - ☐ Share your thoughts on the proposed network and toolbox options.
  - ☐ Take a survey to help us understand how you use Chicago's streets and buses.
- ☐ Attend a virtual public meeting. Register at: [betterstreetsforbuses.com](https://betterstreetsforbuses.com)
- ☐ Call (312) 772-5496 to share your feedback.